

idsnext

# Enterprise Hospitality Technology of the Future

Full stack enterprise cloud solutions for hospitality businesses

**Hotels | Restaurants | Wellness | Leisure**



Operating in 50+ countries



35+ years of domain experience



24/7 global support

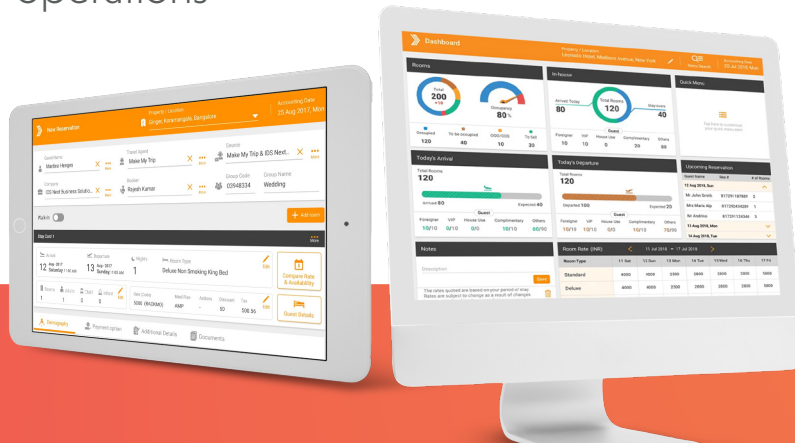


Omni-channel support centre

Africa | Middle East | South Asia | SEAPR

# Products

for all hospitality operations



## First Impressions Perfected

Intuitively designed product focused on improving the guest experience, FX Front Desk is a fully mobile, cloud-based solution that enables proper mobility for front office operations.

 Hotel



Front Office Management

## Smooth Operations, Happy Frontiers

FX Front Office Management is a cloud solution designed to consolidate front office functions on a single calendar-view screen, facilitating faster and more efficient processes.

 Hotel

 Wellness

 Leisure



POS

## Boost Workflows and Streamline Operations

A solution that will simplify ordering and billing functions at a restaurant. Includes integrated billing modules and complex ordering processes.

 Hotel

 Restaurant

 Leisure



POS Ultra

## Secure Multi-outlet Management

A comprehensive restaurant ERP solution available on both cloud and hybrid versions for stand-alone restaurants and chains.

 Hotel

 Restaurant

 Leisure



Kitchen Display System

## Let Orders Flow, Flawlessly

A cloud system that streamlines order management and enhances communication among your production and service staff.

 Restaurant



GeM

## Zero Contact, Seamless Service

A minimal-interaction system that enables complete contactless operations.

 Hotel

 Wellness

 Leisure



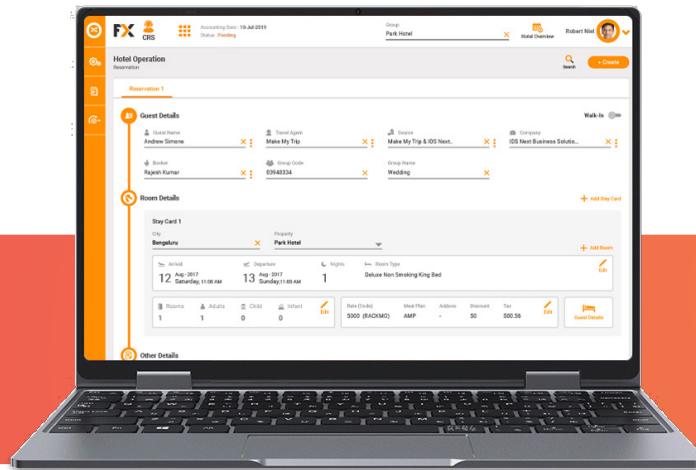
Housekeeping

## Effortless Tracking, Spotless Rooms

Mobile-first housekeeping management system that helps housekeepers and housekeeping supervisors in keeping track of the necessary activities.

 Hotel

 Leisure



## Centralised Control, Infinite Possibilities

Multi-property reservation system that enables chain or group hotels to manage reservations, inventory, rates, and guest information centrally.

Hotel



## Swift Solutions, Satisfied Guests

A system to record guest requests with time-bound escalations.

Hotel Wellness Leisure



Material Management System

## Singular Control for Supply Chain

A supply chain management system that a single entity or branch can operate with.

Hotel Restaurant Leisure



## From Order to Payment, Effortlessly Managed

A mobile app enabling seamless order completion, from order placement to settlement.

Hotel Restaurant Leisure



Sales and Catering

## Ensure Event Excellence

A next-generation cloud-based system that can efficiently manage events and banquets.

Hotel Leisure



## Real-time Insights, Real-time Success

A mobile platform providing valuable insights as an MIS that allows for driving profitable decisions.

Hotel Restaurant



Spa

## Enhance Wellness Efficiency

An all-in-one cloud-based solution for standalone & chain brands in beauty & wellness.

Hotel Wellness Leisure



## Cloud Finance for Advanced Control

A cloud solution that provides the staff with cutting-edge features such as multi-property accounting, N-Level transaction authorisation & approval and more.

Hotel Restaurant Wellness Leisure



Book Your Table

### Seamless Integration, Seamless Experience

A reservations, walk-in, guest profile & channel management solution, all in one.



Hotel



Restaurant



Online Ordering

### Ordering Made Simple

A customisable cloud-based online food ordering solution integrated with POS.



Hotel



Restaurant



Wallet

### Secure Fund Handling, Anywhere, Anytime

Seamlessly manage your funds on-the-go with our intuitive prepaid card wallets, ensuring convenience and security.



Hotel



Restaurant



Leisure



Club Management

### Efficiency for Every Club Aspect

Club operations solution for effective management of club activities.



Leisure



Club App

### All-in-One Member Hub

A single application for your club members' requirements; payments, bookings & more.



Leisure

## Fortunenext 7.0

### Comprehensive ERP, 13 Modules Strong

The most comprehensive on-premise hotel ERP with 13 integrated operational modules.



Hotel



Gold Application Development



SOC 1 & 2 TYPE II CERTIFIED

## Customers



220+

Hotel chains



300,000+

Rooms



25,000+

POS outlets



6500+

Banquets



300+

Wellness customers

## Support



In-app chat features



Customer self-service portal



Support in over 30 languages



24/7 Support on WhatsApp



Support in over 30 languages



One-on-one support for all queries

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