

Press Release

Holiday Inn Resort, Goa leverages IDS NEXT Technology Audit

Bangalore, November 24th, 2011: IDS NEXT, global leader in providing ERP and total technology solutions for the hospitality and leisure industries and Holiday Inn Resort, Goa, part of the reputed chain of Holiday Inn hotels by the InterContinental Hotels Group today announced the successful implementation of IDS NEXT's Technology Audit. This audit enabled Holiday Inn Resort, Goa to optimize use of its IT infrastructure and increase efficiency within the property.

Holiday Inn Resort, Goa has been associated with IDS NEXT for over a decade. Utilization of technology is a key business enabler that facilitates the management of both guests and employees and Holiday Inn Resort, Goa currently utilizes IDS Enterprise 4.1, a robust, high quality hotel ERP to power operations. The hotel ERP solution automates operations and enables access to data for business intelligence. The Technology Audit implemented by IDS NEXT helped Holiday Inn Resort, Goa increase efficiency of resources and identify redundancies in activities.

"We were not leveraging IDS Enterprise 4.1 to the maximum. IDS NEXT's Technology Audit helped us to identify areas of improvement that might have otherwise gone unnoticed." said *Loretta* Vaz, Director, Business Development, Holiday Inn Resort Goa.

The latest in IDS NEXTs series of offerings, the Technology Audit conducted by IDS Networks Group involved a detailed evaluation of the hotel's existing IT infrastructure and its usage. The audit has three aspects namely, analysis of asset utilization, analysis of processes, policies and procedure and IT expense assessment. A thorough analysis of software, hardware and networks within the hotel property is followed by a post-audit strategy that provides counsel and implementation of upgrades where necessary.

"As part of the technology audit, IDS NEXT trained the staff at Holiday Inn Resort, Goa to use every single module of IDS Enterprise. Through demonstrations, staff were introduced to automated billing which was critical to plug revenue leaks. As a result, the Resort began to focus more on core competencies than on miniscule operational worries." said *Solomon James, Vice President, IDS Networks Group.*

An elaborate process to identify and plug technology gaps, IDS Networks Group is one of the few organizations in the country that possesses capabilities to conduct and offer technology audits for the Hospitality Industry in India.

IDS Networks Group is a division of IDS NEXT that provides 360° hardware and software technology requirements to the hospitality industry. It offers end-to-end technology solutions that give hotels a competitive edge through constant innovation.



About IDS NEXT

IDS Softwares Pvt. Ltd. "IDS NEXT", is a global leader in providing ERP and total technology solutions for the Hospitality and Leisure industries. With a track record that spans over 24 years, we have earned the trust of over 3000 customers globally with a strong presence in 40 countries across South Asia, Middle East, Asia Pacific and Africa. In India, the company is the premier leader in hospitality technology solutions and has the largest installed software with over 1700 installations. IDS NEXT's clients include Sarovar Hotels & Resorts, ITC Fortune Group, Royal Orchid Hotels, Pride Hotels, Ramada Hotels, ETA Star, Ramee, Sterling, Choice Hotels International, Swissôtel, Aitkens Spence, John Keells Group, and more.

IDS NEXT's portfolio of capabilities include Strategic Consulting, Business Outcome Services, Custom Design and Development, Total Technology Solutions and a range of next generation software products that addresses the hospitality industry.

IDS Networks Group is a provider of turnkey, vendor-neutral IT Infrastructure and technology solutions across a wide technology spectrum including networks, software, communication, audio video, digital signage, POS and unified communication systems. IDS Networks Group maintains and manages IDS Softwares Fortune Suite of Products and allied IT related products under a single umbrella. This enables hotels to access a 360 degree view of their enterprise and leverage a single location for all their IT related requirements.

For further information please visit http://idsnext.com/

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