

IDS NEXT Advantage Academy Trains Brigade Hospitality Personnel on FortuneNEXT 6i Enterprise Property Management System

Bangalore, 1st July 2013: IDS NEXT, global leader in ERP and total technology solutions for the hospitality and leisure industries announce the successful completion of a customized training program for personnel of Brigade Hospitality Services Ltd.

The training was organized by IDS NEXT Advantage Academy and was designed to focus on features introduced in the newest version of the enterprise class solution, FortuneNEXT 6i.

The software training was organized at IDS NEXT's global headquarters in Bangalore and offered instruction on FortuneNEXT 6i Enterprise, with focus on Membership module and MIS Reports. Product experts from IDS NEXT walked participants through the features of each module, how these features can be used, report generation, short cuts, tip and tricks of extracting information, navigation and more. Over 50 staff of Brigade Hospitality attended the training, which was followed by an online test, evaluation and certification.

Speaking on the training program, **Varadharajan Athmanathan, Vice President, Global Customer Engagement Group of IDS NEXT Business Solutions** said, "The Brigade Group likes to be ahead of the competitive curve, and we were delighted to train their staff to optimally use IDS NEXT Software. Our comprehensive and large ERP offers numerous opportunities to automate processes, store information in an accessible manner, ensure greater visibility into hotel functioning and thus enhance top management planning. This training program for the hospitality team of Brigade Group was geared to do all this and more."

"The week long training on IDS NEXT Software was a good learning for us. We now know how we can leverage numerous reports the software offers to access a drilled down view of the club functioning. We learnt how to access over 50 reports and we can already see the difference in faster decision-making" said Gurmeet Singh, General Manager – Banquets, Brigade Hospitality.

Said Charu Ramaiah, Woodrose Club Manager, "I found the training on the membership module most interesting, as the membership module is feature rich and allows us to better connect with our guests. We are now using a host of features that we were unaware of, and this has enhanced member satisfaction".

IDS NEXT'S Advantage Academy was set up in 2011 as part of our Customer Engagement initiative. "We are a market leader in Hotel ERP and empowering hotel/club staff to efficiently use every feature of our range of enterprise class software is our aim. We plan to continue training our customers to ensure, we have highly equipped software users, who leverage the software to the maximum and deliver value to both the hotel and guests." said Mr Athmanathan.

About IDS NEXT

IDS NEXT, is a global leader in providing ERP and total technology solutions for the Hospitality and Leisure industries. With a track record that spans 25+ years, we have earned the trust of

over 3200 customers globally, and have with a strong presence in 40 countries across South Asia, Middle East, Asia Pacific and Africa. IDS NEXT's clients include Ramada Hotels, ETA Star, Ramee, Choice Hotels International, Swissôtel, Aitkens Spence, John Keells Group, Sarovar Hotels & Resorts, ITC Fortune Group, Royal Orchid Hotels, Pride Hotels, and many more.

Our portfolio of capabilities include, Software Development, Mobility Solutions, Total Technology Solutions and a range of next generation software products that address every segment of the hospitality industry, including independent hotels, chain hotels, business hotels, resorts, clubs, service apartments, limited service, spas, cruise liners and restaurants.

For more information about us visit <http://idsnext.com/>

About Brigade Hospitality

Brigade Hospitality Services Limited (BHSL) is a subsidiary of Brigade Group. It was established in June 2004 to focus on the hospitality industry. BHSL's range of operations currently encompass professionally managed serviced residences, clubs, convention centres, hotels & resorts

Brigade Homestead Serviced Residences are located in prime locations across Bangalore city offering "a home away from home" experience with fully furnished service apartments. The lifestyle clubs - Woodrose, Regent, Galaxy and Augusta - are part of large residential enclaves, created to provide relaxing and rejuvenating facilities for all its members. The MLR Convention Centres, located in J.P. Nagar and Whitefield are ideal venues to host corporate, social and cultural events. The Grand Mercure and Sheraton brands have been launched in India for the first time by the Brigade Group. The company has also tied up with other world-class international hotel operators for its business hotels, luxury resorts and spas.

For more information, visit <http://www.brigadehospitality.com/index.html>

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