

## Press Release

### **IDS NEXT Advantage Academy Rolls Out Training Course in Front Office Management**

**Bangalore, July 25, 2012** - IDS NEXT Advantage Academy, the training facility of IDS NEXT launches its second training program on Front Office Management.

The first training was held on Finance & Accounting and HR modules of IDS NEXT's Fortune software and received an excellent response from hoteliers of South India.

“Our interaction with over 3000 customers shows that hotel staff use anywhere from 50% - 75% of the true potential of IDS NEXT's Front Office Management module” said Principal of Advantage Academy and AVP- Global Customer Engagement, Mr. Varadharajan Athmanathan, “This led us to design our training program on Front Office - the nerve centre of all guest interactions.”

The five day training to be held from 6<sup>th</sup> – 10<sup>th</sup> August 2012 has been carefully designed to teach participants how to effectively use various aspects of IDS NEXT's Front Office Management module. It will cover areas such as business on books and competitor analysis, bookings and guest history, rate masters and tariff tax structure, revenue management, guest management, sales and marketing, multilevel MIS, night audit, cashiering, sales tracking, company master, daily and general reports, and more. The training will also impart tips and tricks that can be adopted by users to reduce guest time at the Front Office, and personalize their service to guests. “As IDS NEXT's software is one of the most widely used software in the hospitality industry in India, this training will offer an excellent learning for hospitality staff with a background in Front Office Management and be a desirable addition to the CVs of attendees.” added Mr. Varadharajan.

This certification course in Front Office Management is conducted by technical experts and users with deep domain expertise in Front Office and hospitality software. The course is packed with interactive sessions which simulate day to day hotel operations. This gives participants hands-on exposure to using the software in various situations.

IDS NEXT Advantage Academy was launched in May 2012 to ensure the company's over 10,000 user base is constantly updated with the new features of IDS Hotel ERP, and to simplify the learning for new staff joining our customer properties. IDS NEXT Advantage Academy is also part of IDS NEXT's commitment to help customers grow revenue, decrease costs and enhance customer experience.

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## **About IDS NEXT**

IDS Softwares Pvt. Ltd. “IDS NEXT”, is a global leader in providing ERP and total technology solutions for the Hospitality and Leisure industries. With a track record that spans over 25 years, we have earned the trust of over 3000 customers globally with a strong presence in 40 countries across South Asia, Middle East, Asia Pacific and Africa. IDS NEXT’s clients include a host of prominent hotel chains including Sarovar Hotels & Resorts, ITC Fortune Group, Royal Orchid Hotels, Pride Hotels, Ramada Hotels and others.

IDS NEXT’s portfolio of capabilities include Strategic Consulting, Business Outcome Services, Custom Design and Development, Total Technology Solutions and a range of next generation software products that addresses the hospitality industry, such as independent hotels, chain hotels, business hotels, resorts, clubs, service apartments, limited service, spas, cruise liners and restaurants.

For further information please visit <http://idsnext.com/>

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